

# Non-domestic water, wastewater and other charges

All prices are effective from 1 July 2016 until 30 June 2017\*

## Water and wastewater charges

### Water

	<i>Excluding GST</i>	<i>Including GST</i>
Volumetric charge, per 1,000 litres:	<b>\$1.256</b>	\$1.444

### Wastewater

Pricing plan	Annual fixed charge (per meter)		Volumetric wastewater charge (per kL)		Suited to approximate annual wastewater volume
	<i>Excluding GST</i>	<i>Including GST</i>	<i>Excluding GST</i>	<i>Including GST</i>	
Low user plan	<b>\$178.00</b>	\$205.00	<b>\$4.00</b>	\$4.600	less than 1,295kL
Moderate user plan	<b>\$450.00</b>	\$517.50	<b>\$3.79</b>	\$4.359	1,295kL up to 10,086kL
High user plan	<b>\$6,300.00</b>	\$7,245.00	<b>\$3.21</b>	\$3.692	10,086kL up to 88,885kL
Industry plan	<b>\$67,610.00</b>	\$77,751.50	<b>\$2.52</b>	\$2.898	88,885kL or more
Notional**	<b>\$733.00</b>	\$843.00	n/a	n/a	unmetered water source

\* Wastewater prices are effective from the customer's first billing cycle beginning on or after 1 July 2016.

\*\* Non-domestic customers who do not have a metered water supply but are connected to the wastewater network will typically pay the notional fixed charge. This charge may be adjusted to better reflect actual discharge volumes.

### Trade waste

Trade waste is now charged as wastewater under the non-domestic wastewater tariff (outlined above); this means there are no separate charges for trade waste carriage and treatment. Charges for trade-waste administration and monitoring are listed in this schedule.

## Infrastructure growth charges (IGC)

Area	Infrastructure growth charges (per single domestic unit)**	
	<i>Excluding GST</i>	<i>Including GST</i>
Metropolitan*	\$11,020	<b>\$12,673</b>
Beachlands and Maraetai (wastewater only)	\$7,440	<b>\$8,556</b>
Clarks Beach	\$11,900	<b>\$13,685</b>
Franklin (excluding Clarks Beach, Paerata, Pukekohe and Bucklands)	\$12,780	<b>\$14,697</b>
Helensville and Parakai	\$20,820	<b>\$23,943</b>
Kawakawa Bay (wastewater only)	\$26,040	<b>\$29,946</b>
Omaha/Matakana/Point Wells (wastewater only)	\$7,220	<b>\$8,303</b>
Snells Beach	\$23,444	<b>\$26,956</b>
Warkworth	\$13,200	<b>\$15,180</b>
Wellsford	\$17,500	<b>\$20,125</b>

No further connections are available in **Muriwai, Waiheke and Waiwera**.

Where a customer already has a wastewater connection and will not increase demand on the wastewater network, or where a wastewater connection is unavailable, an application for a water connection will be charged a water-only infrastructure growth charge.

\*The Metropolitan network area covers customers supplied by Watercare's contiguous water supply system and/or serviced by any of Watercare's wastewater treatment plants at Mangere, Rosedale, Army Bay or Pukekohe. It includes the Hibiscus Coast, Kumeu, Huapai, Riverhead, Paerata, Pukekohe and Bucklands.

\*\*For more information please view Watercare's Infrastructure Growth Charges brochure. Visit [www.watercare.co.nz](http://www.watercare.co.nz) and search for 'Infrastructure Growth Charges'.

## New connections and development charges

All property owners or developers applying for new connections to Watercare's networks are liable for our infrastructure growth charge (IGC). The IGC is applicable to all new developments connecting to our networks, or to existing non-domestic customers that increase demand for water and wastewater.

### Application processing fees and site inspections (per hour, one hour minimum)

	Excluding GST	Including GST
Engineer	\$135.00	\$155.25
Technician	\$120.00	\$138.00

This fee applies in addition to the charges listed below.

### New non-domestic water meters (with backflow prevention device), including installation\*

	Excluding GST	Including GST
20mm water meter	\$1,270.00	\$1,460.50
25mm water meter	\$1,593.00	\$1,831.95
32mm water meter	\$3,393.00	\$3,901.95
40mm water meter	\$4,561.00	\$5,245.15
50mm water meter	\$6,670.00	\$7,670.50
50mm meter (high backflow hazard)	\$7,897.00	\$9,081.55

All other non-domestic water connections, including larger meters, fire sprinklers Price on application

\*These are standard fees and additional charges may apply depending on the nature of the site.

### Water meter relocation/disconnection

Meter relocation/disconnection Price on application

### Wastewater

	Excluding GST	Including GST
Pressure wastewater collection boundary kit		Price on application
CCTV inspection of wastewater line (per inspection)	\$330.00	\$379.50

### Subdivision and network extension connections

Connection of a water or wastewater network extension to the public network Price on application

## Administration

	Excluding GST	Including GST
Additional copy of account	\$4.35	\$5.00
Account processing fee	\$17.39	\$20.00
Processing of refunds (first refund no charge)	\$21.74	\$25.00
Special meter reading fee	\$21.74	\$25.00
Rain tank meter application processing, per application	\$43.48	\$50.00
Debt collection fee (plus agency cost)	\$58.26	\$67.00
Legal collection fee (plus agency cost)	\$111.30	\$128.00
New product approval fee		Price on application

### Invoicing and payment

We will send you a bill for your water, wastewater and other associated charges every month via email or post. Your bill will include a breakdown of how these charges are calculated. Charges associated with connections will be billed separately.

If you have trouble paying your bill, please contact us. We will ensure that any customer unable to pay their bill can discuss options with us before we try to recover any outstanding payment.

### Payment due date

Payment of your monthly bill is due within 21 days of the bill date. Payment of charges associated with connections is due within 14 days of the bill date.

## Other charges

### Meter testing

	Excluding GST	Including GST
15 to 25mm (site test)	\$136.00	\$156.40
15 to 25mm (lab test)	\$314.00	\$361.10
Larger than 25mm		Price on application
Aborted test	\$77.00	\$88.55

### Wastewater audit

	Excluding GST	Including GST
Two-hour minimum initial charge	\$270.00	\$310.50
Hourly charge thereafter	\$135.00	\$155.25

### Backflow prevention

	Excluding GST	Including GST
Annual backflow prevention device testing (per device, per visit)		
Business hours	\$115.00	\$132.25
After hours	\$208.00	\$239.20
Site inspections and surveying;		
Engineer – per hour	\$135.00	\$155.25
Technician – per hour	\$120.00	\$138.00
Repair of backflow prevention device due to normal wear and deterioration		Price on application
New backflow prevention device for existing water meters, all sizes and hazard levels		Price on application

### Tanker filling stations (additional volumetric charges at the standard water rate apply)

	Excluding GST	Including GST
Annual permit – fixed charge (per year)	\$1,500.00	\$1,725.00
Tanker filling station bond (reimbursable on the termination of the agreement)	\$1,000.00	n/a

### Fire hydrant use (additional volumetric charges at the standard water rate apply)

	Excluding GST	Including GST
Standpipe hire – 65mm with meter and backflow (per year)	\$1,220.00	\$1,403.00
Standpipe hire – 25mm with meter and backflow (per year)	\$1,000.00	\$1,150.00

### Trade-waste agreements

	Excluding GST	Including GST
Processing, monitoring and attendance (per hour)	\$135.00	\$155.25
Sampling (per sampling visit)		Price on application
Analysis		Price on application

### Septage

	Excluding GST	Including GST
Septage charges (Rosedale and Pukekohe wastewater treatment plants) (per m <sup>3</sup> )	\$28.00	\$32.20

### General site inspections, surveying and other activities (per hour, one hour minimum)

	Excluding GST	Including GST
Engineer	\$135.00	\$155.25
Technician	\$120.00	\$138.00

Please allow a minimum of two working days for the payment to appear on your account.

### Administration fees

Any balance unpaid after the due date may incur an administration fee of \$7.50 or 1% of the overdue amount, whichever is greater, per month or part of a month.

### Terms

This leaflet is subject to any changes that we are entitled to make in accordance with our customer contract which is available upon request or can be viewed online at [www.watercare.co.nz](http://www.watercare.co.nz).